

Maine Emergency Squad, Inc.

2658 Main Street
Maine, NY 13802



Village Mayor, Town Supervisors, Village and Town Board Members

Good evening,

We hope this message finds you well and staying warm during the snowy season. We are pleased to share that operations continue to progress smoothly, and our second ambulance remains a valuable asset to the agency. Beginning January 6th, the second ambulance shift will transition to a 9 a.m. to 9 p.m. schedule, allowing us to better assist in covering calls during peak hours.

We are also excited to report that we have been diligently working on budgeting to expand the number of days our second ambulance is operational. Thanks to these efforts, we have successfully onboarded several new EMTs to support this initiative and are actively identifying ways to allocate funds within the budget to make this a reality.

Additionally, we are proud to share that in November, we covered all but one off-duty call. This is a significant achievement, reflecting the unwavering commitment of both our volunteer and paid personnel to ensure the needs of our community are met, even beyond their scheduled hours.

As we enter the holiday season, we extend our warmest wishes to all the towns we serve. May you have a Merry Christmas and a safe and joyful New Year.

Best Regards,

Kyle Barrett, PMD
Deputy Director

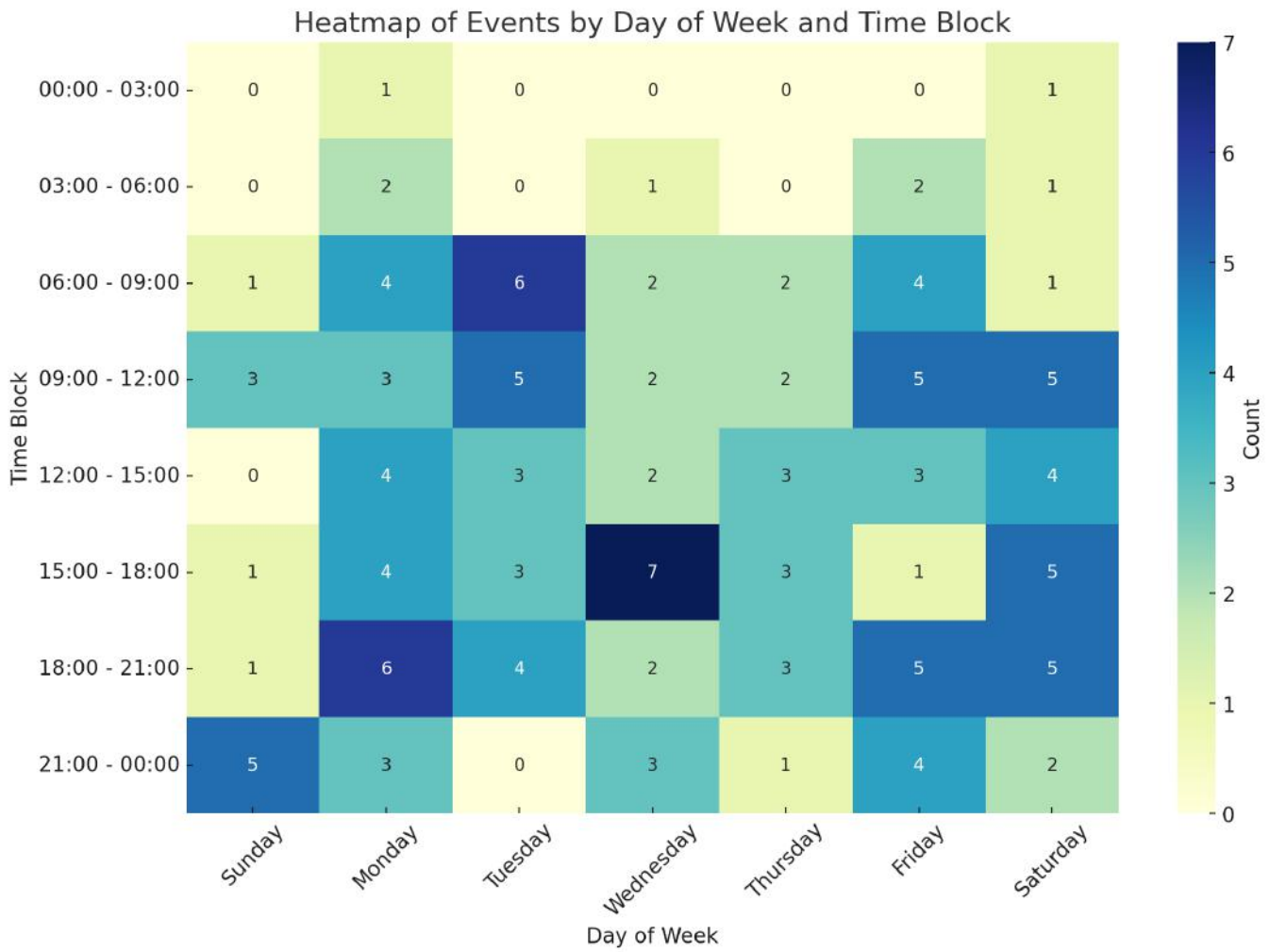
The following chart is the average response time based on the call acuity and the township. Please note that "Alpha" priority calls are the lowest priority based on the dispatch triage system.

The average on task time is the average amount of time the crew is actively on an incident. This will be from the time we are dispatched/notified to the time we go back in service.

Any box that has a "N/A" means we did not have any calls that were dispatched at that priority. All numbers are in minutes.

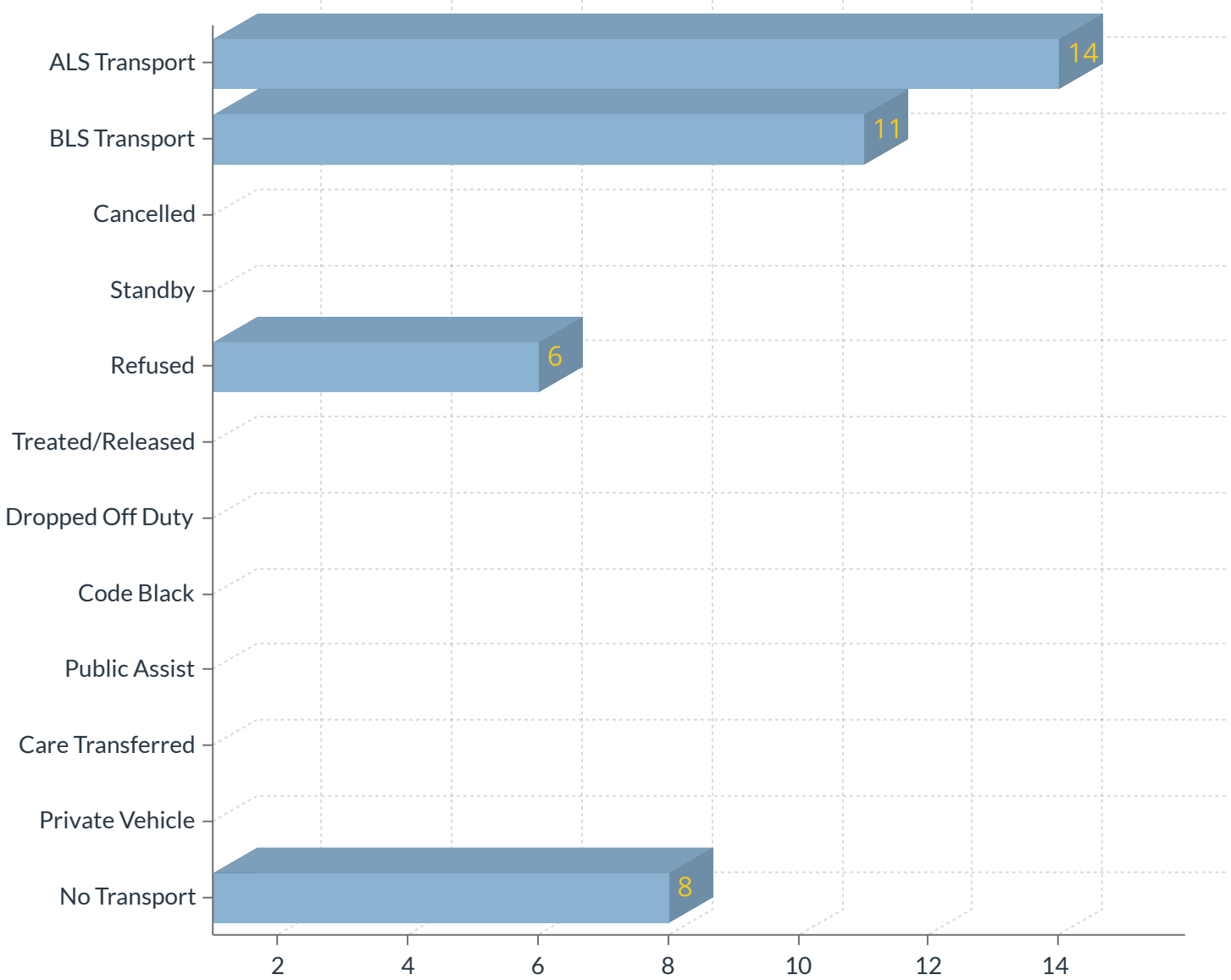
Average Response time from Dispatch to Scene						
	Berkshire	Maine	Nanticoke	Newark Vall	Richford	Mutual Aid
Alpha	24.55	8.33	11.61	16.29	27.03	18.97
Bravo	16.37	10.19	13.37	12.28	26.42	20.65
Charlie	N/A	8.40	N/A	19.18	N/A	8.77
Delta	26.03	11.54	12.63	14.13	N/A	16.99
Echo	N/A	10.05	N/A	12.77	N/A	N/A
Time on Task						
Town	Hours	Minutes				
Berkshire	2.62	157.00				
Maine	1.08	64.80				
Newark Vall	1.24	74.46				
Nanticoke	1.01	60.57				
Richford	1.17	70.30				

The following is data for the time of call for service. This helps show the "spread" of calls from day to night time.



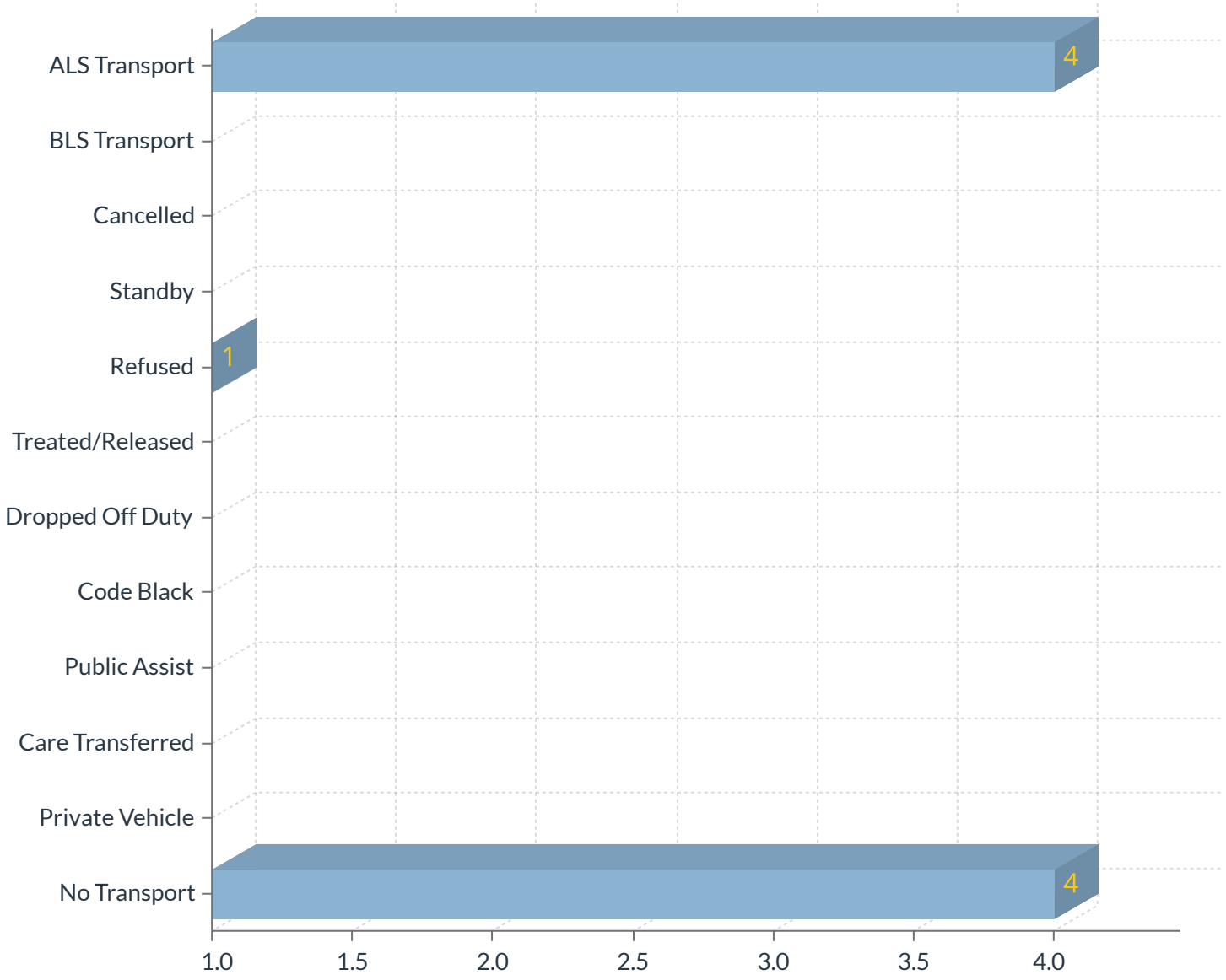
Town of Maine

October 2024



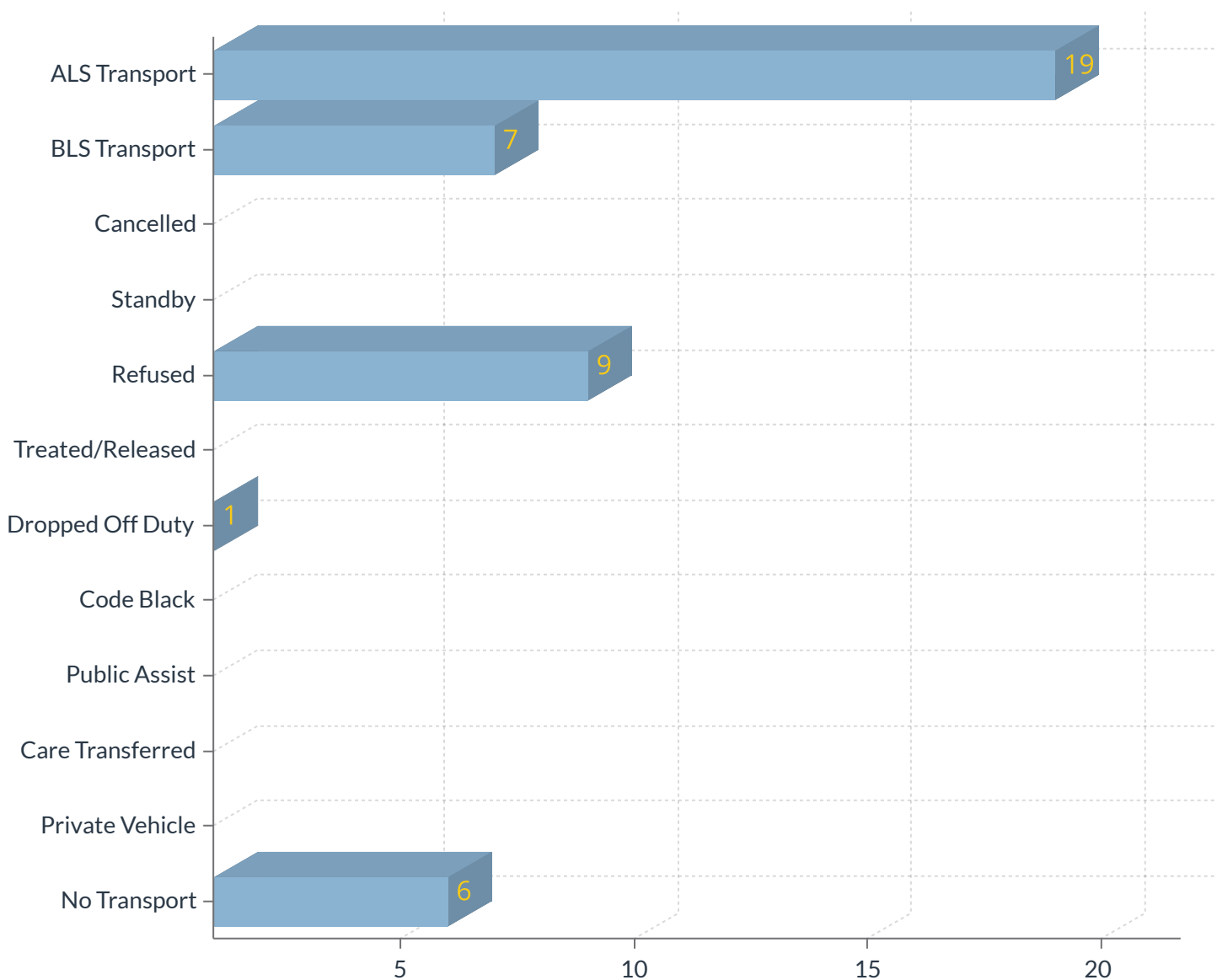
Town of Nanticoke

October 2024



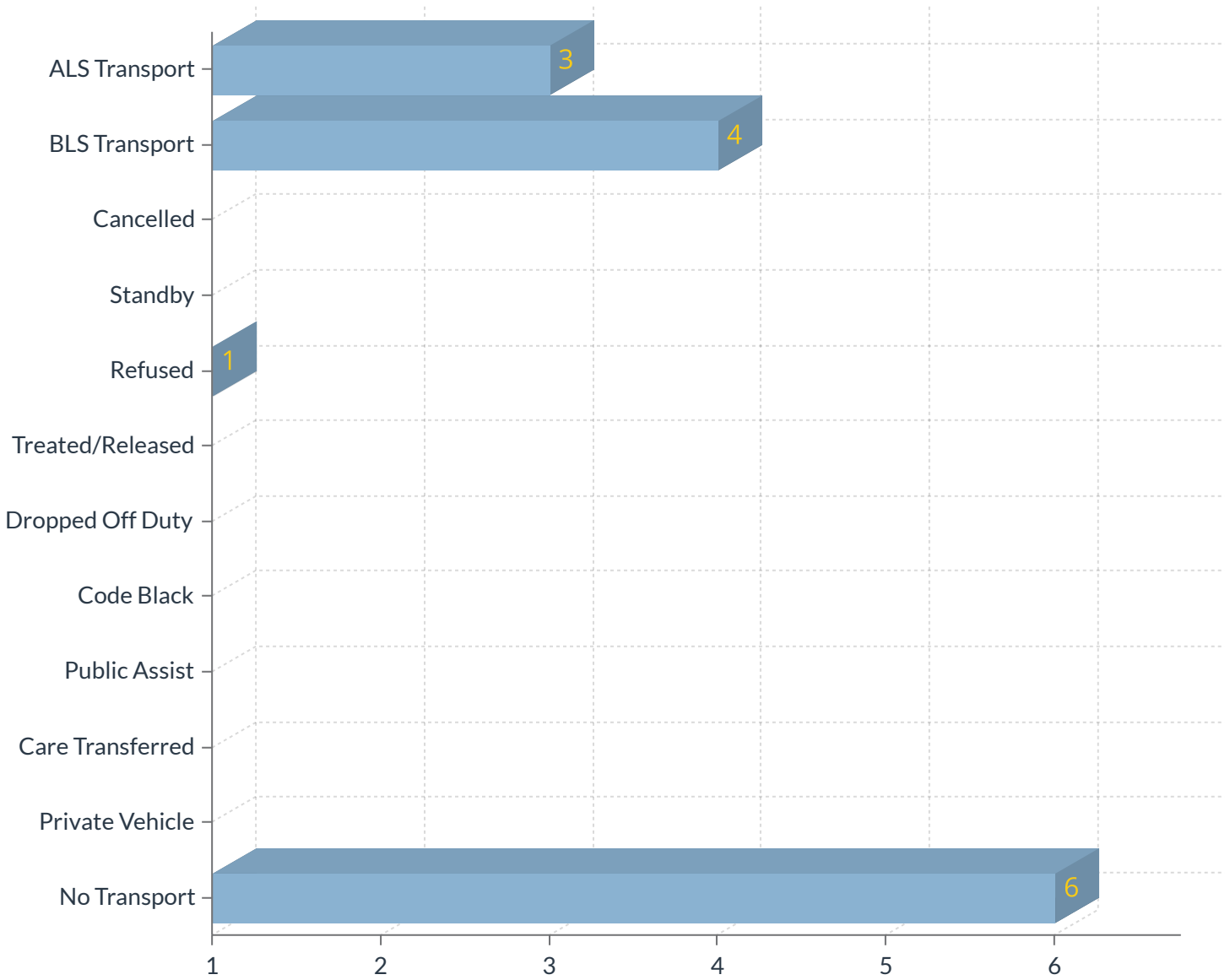
Village & Town of Newark Valley

October 2024



Town of Berkshire

October 2024



Town of Richford

October 2024

