

Maine Emergency Squad, Inc.

2658 Main Street
Maine, NY 13802



Village Mayor, Town Supervisors, Village and Town Board Members

Good evening,

As we welcome 2025, we'd like to share some highlights from Maine Emergency Squad, Inc.'s accomplishments and milestones in 2024:

Increased Activity: We saw a 2% increase in incidents compared to 2023, responding to a total of 1,490 calls.

High Coverage Rate: Our team covered 96% of these incidents, with only 49 calls dropped—a testament to the hard work and dedication of our staff and volunteers.

Consistent Transports: 63% of our calls resulted in transports, maintaining consistency in transports when compared to 2023.

Building Progress: The remodel of our building has made great strides, with the Dollar General section re-opening just before Christmas.

Grant Application: We have applied for a FEMA grant, which, if awarded, will provide much-needed funding for capital equipment upgrades.

As we continue into winter, we encourage everyone to stay warm and prepared. The weather has been unforgiving—please bundle up, stay safe, and plan for potential power outages. And like many of you, we're eagerly awaiting the arrival of spring!

Thank you for your continued support as we strive to provide quality emergency medical services to our community.

Best Regards,
Kyle Barrett, PMD
Deputy Director

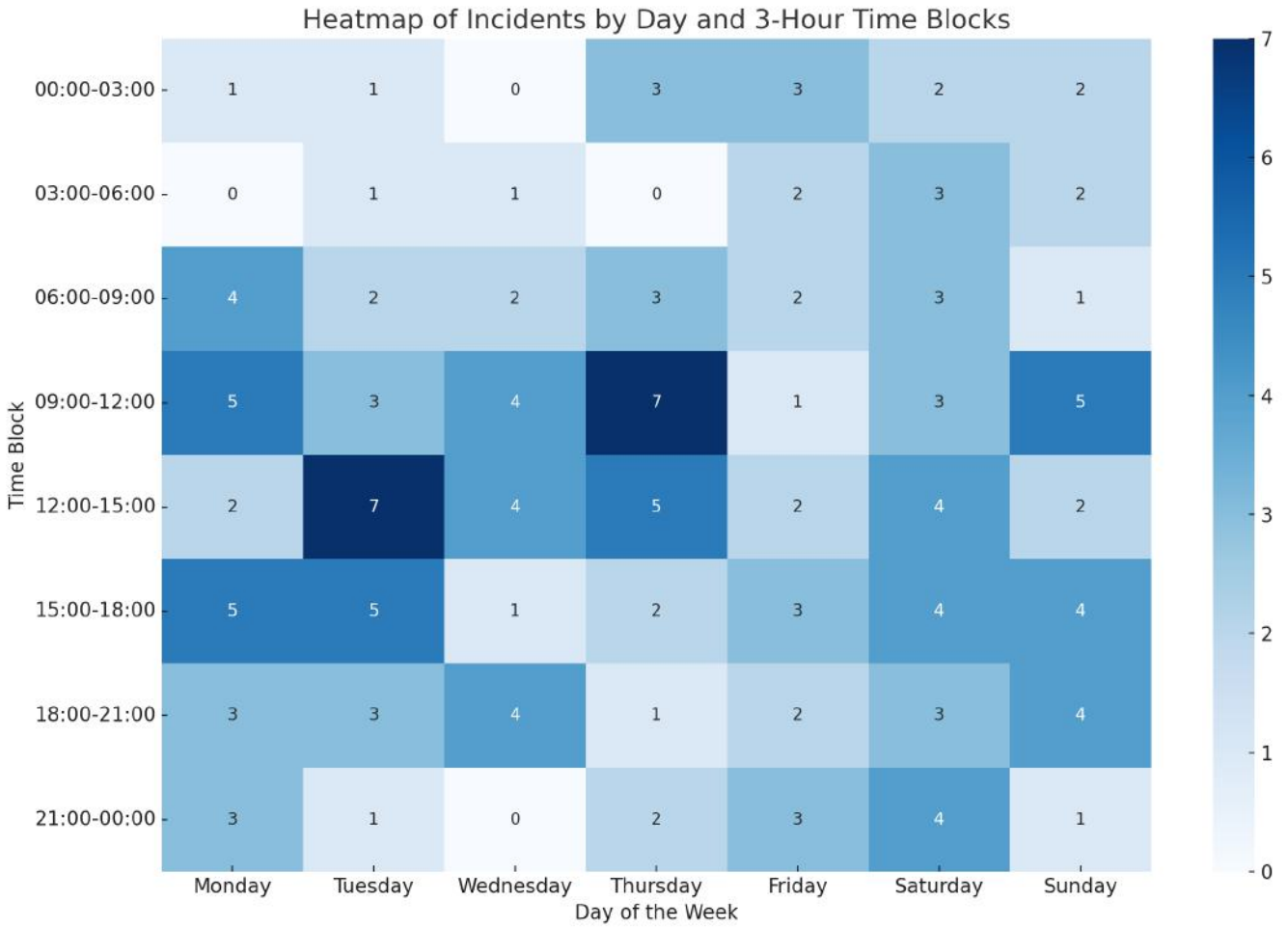
The following chart is the average response time based on the call acuity and the township. Please note that "Alpha" priority calls are the lowest priority based on the dispatch triage system.

The average on task time is the average amount of time the crew is actively on an incident. This will be from the time we are dispatched/ notified to the time we go back in service.

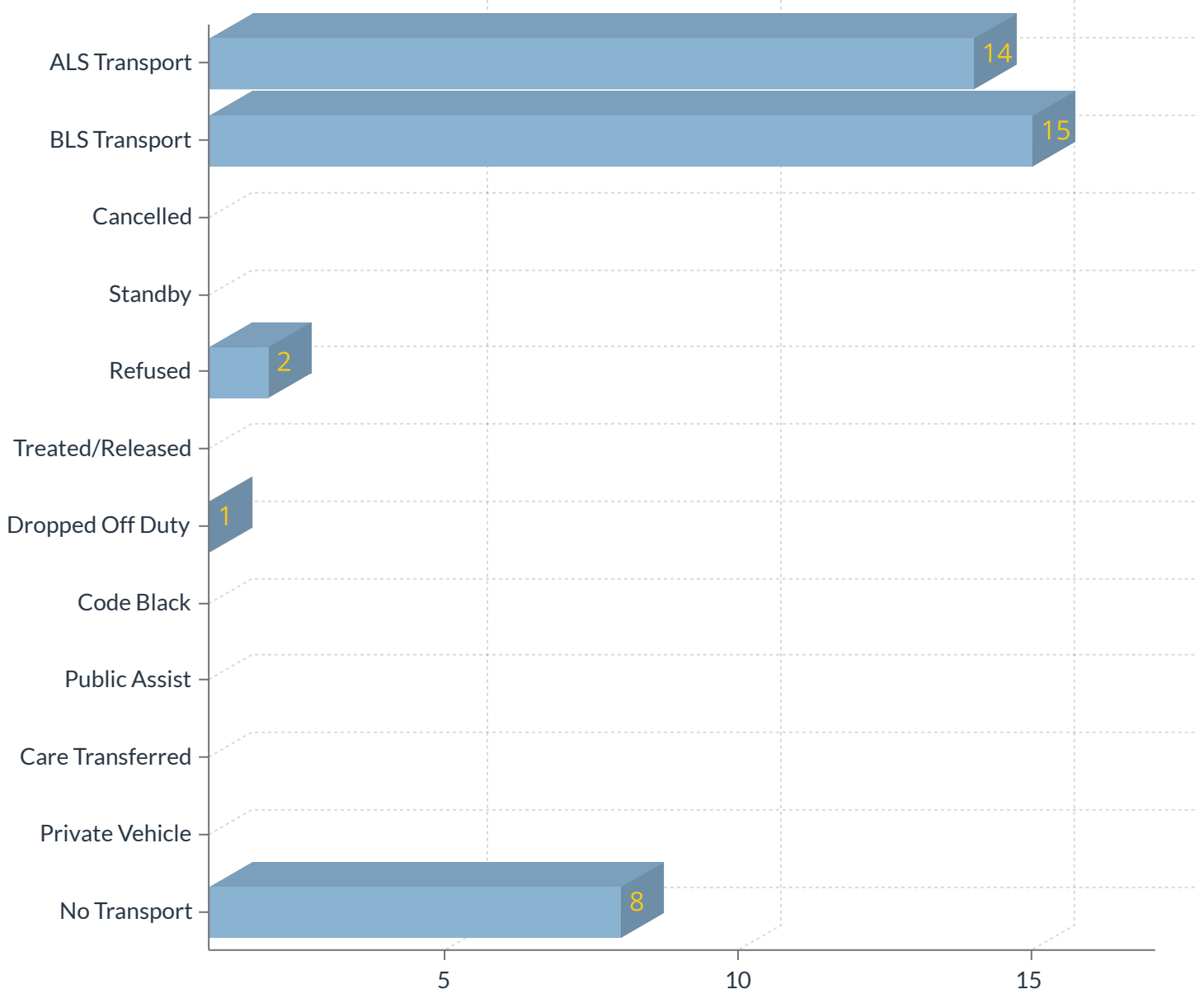
Any box that has a "N/A" means we did not have any calls that were dispatched at that priority. All numbers are in minutes.

Average Response Time by Town						
	Berkshire	Maine	Nanticoke	Newark Valley	Richford	Mutual Aid
Alpha	18.05	10.29	N/A	18.32	1.22	16.77
Bravo	31.21	16.21	15.79	22.35	19.00	14.97
Charlie	23.27	11.37	11.65	20.07	N/A	9.09
Delta	17.86	7.77	N/A	15.96	N/A	10.15
Echo	N/A	6.26	N/A	N/A	N/A	N/A
Time on Task by Town						
Berkshire	72.19					
Maine	86.476					
Nanticoke	58.395					
Newark Valley	102.54					
Richford	110.06					

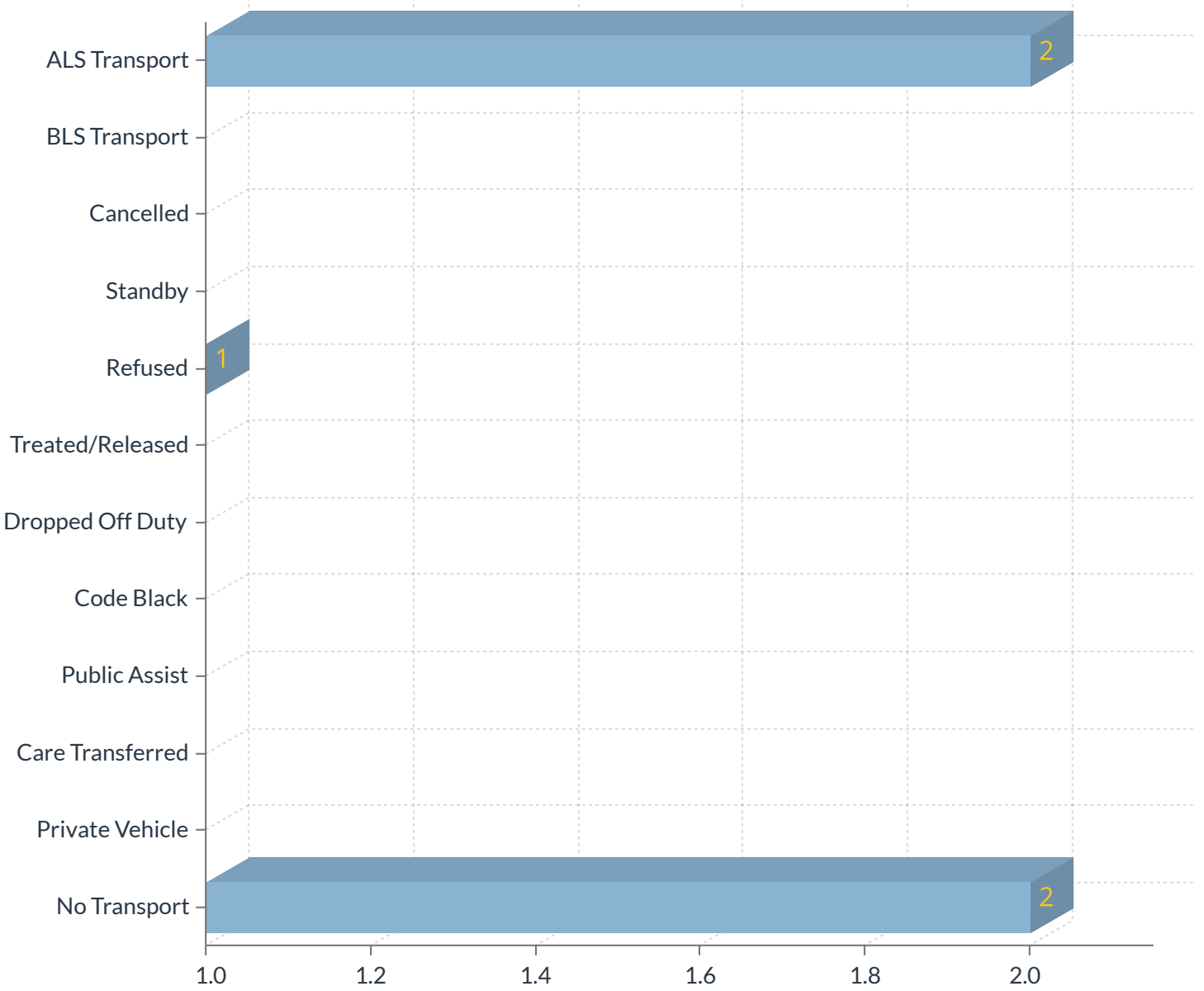
The following is data for the time of call for service. This helps show the "spread" of calls from day to night time.



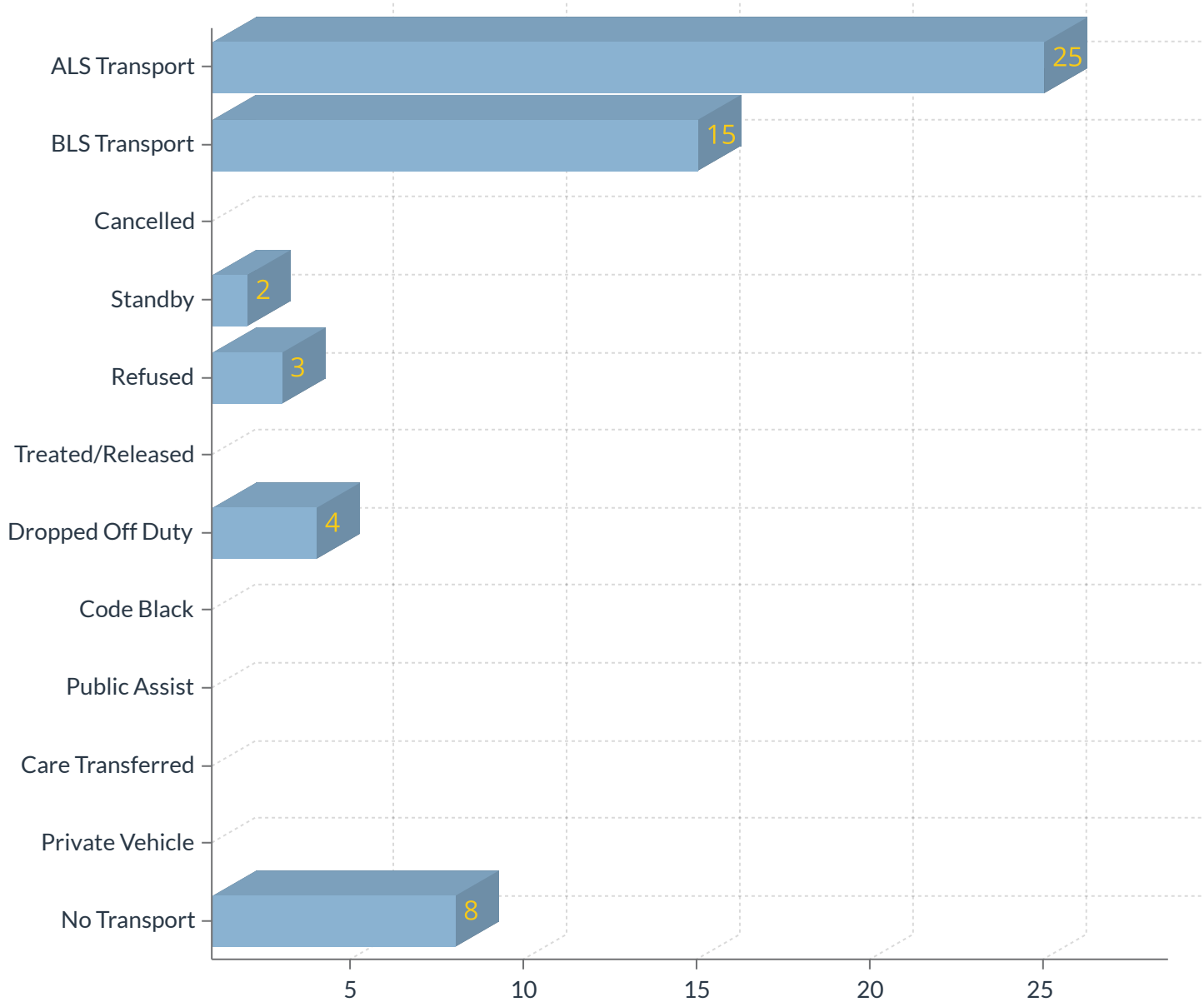
Town of Maine



Town of Nanticoke

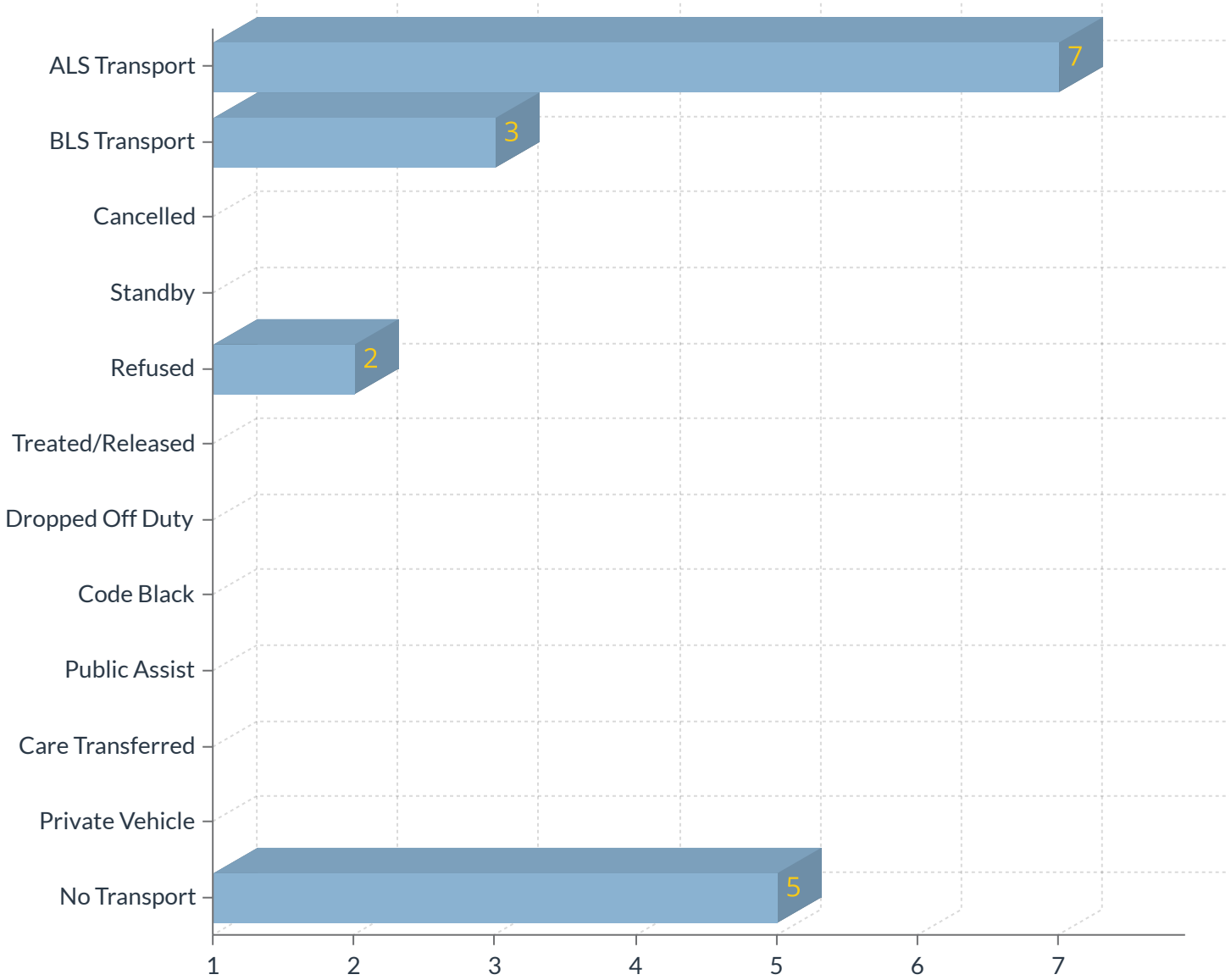


Village & Town of Newark Valley



Town of Berkshire

October 2024



Town of Richford

